

ABSTRACT

Zoom Cloud Meetings is one of the online learning media that had been used as learning media during COVID-19 pandemic. This study was conducted to find out the students' perceptions on the use of Zoom Cloud Meetings as media in learning listening at UIN Raden Fatah Palembang during pandemic era. This study was employed by using a case study qualitative research design. The participants of this study were the 3rd semester EFL students of English education study program at UIN Raden Fatah Palembang which consisted of four students by employing purposeful sampling with maximal variation sampling. The data were collected by using semi-structured interview through open ended questions. The data were analyzed by using thematic analysis technique. The findings of this study revealed that there were advantages and disadvantages on the use of Zoom Cloud Meetings in learning listening, as follows: (a) the influence of first language in listening skill, (b) the features of Zoom Cloud Meetings, (c) internet connection, (d) security issues, (e) time limitation, (f) lack of vocabulary mastery, (g) homophone words, and (h) prior knowledge about the topics.

Keywords: *listening, students' perceptions, zoom cloud meetings*